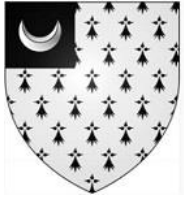


Shepton Mallet United Charities

www.alms1627.org.uk

SMUC/ASBPoI/103/10.24

Anti-Social Behaviour Policy



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1. Introduction

The Trustees of any almshouse charity registered with the Regulator of Social Housing must publish a statement of policy and procedures for dealing with anti-social behaviour, under Section 12 of the Anti-Social Behaviour Act 2003.

The Trustees of Shepton Mallet United Charities will not tolerate anti-social behaviour that affects the quality of life of a resident or the management of the charity, as explained in the letter of appointment which is formally signed by each resident and the Board of Trustees. They will respond to anti-social behaviour quickly and effectively and will try to resolve such situations at the earliest opportunity. Their aim is always to deal with anti-social behaviour in a consistent, sensitive and objective manner.

As outlined in their Letter of Appointment, residents are required to occupy the property quietly and with thought for other residents and/or neighbours: this includes gardens and public areas. The use of airguns, catapults or similar is prohibited. Their visitors should be made aware of this condition of occupancy.

2. What is anti-social behaviour?

Section 2 of the Anti-social Behaviour, Crime and Policing Act 2014) defines anti-social behaviour as:

- (a) conduct that has caused, or is likely to cause, harassment, alarm or distress to any person,
- (b) conduct capable of causing nuisance or annoyance to a person in relation to that person's occupation of residential premises, or
- (c) conduct capable of causing housing-related nuisance or annoyance to any person.

3. Reporting anti-social behaviour

Residents are able to report any behaviour by any person considered by them to be anti-social. The Trustees will consider all reports of this nature, in confidence where appropriate. The report can be sent to either the Clerk or the nominated Trustee for reporting anti-social behaviour: the Chair, Mr P Davies (contact details on the final page).

4. Dealing with reports of anti-social behaviour

Upon receiving a report of anti-social behaviour, trustees will decide whether it is appropriate to:

- Resolve the matter internally, within the charity.
- Refer the matter for external mediation.
- Seek a civil injunction, a Community Protection Notice (CPN) or If necessary, refer the matter to other agencies to resolve the problem, e.g., criminal proceedings by the police.

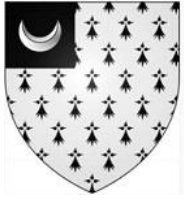
5. Outcomes

The outcome of the Trustees' investigation will depend on the nature of the behaviour that cause the report and may include:

- Guidance
- requests for apologies
- mediation, either arranged by the Trustees or by an independent agency.

In serious cases of anti-social behaviour:

- the resident(s) responsible for the anti-social behaviour may have their appointment to the almshouse may be set aside.



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- The Trustees may seek an Anti-Social Behaviour Order on behalf of one or all of the residents.

These outcomes would only be considered after a due process of verbal and written warnings.

6. Privacy statement

The information that you give to us will not be used for any purpose other than for helping the Trustees to consider your application, to manage your residency and to handle any of your issues. For more information about how SMUC handles your data, please ask to see our 'data protection policy', which gives full information about your rights under General Data Protection Regulations or GDPR. It is available on the SMUC website or you can request a paper copy.

7. Contact details

Clerk to Trustees:

Mrs Gill Baker

gillybaker2010@hotmail.co.uk

Fir Tree House, Coxley, Wells, BA5 1QZ

Member with Responsibility for Anti Social Behaviour

Chair of Trustees, Mr P G H Davies

Mr Paul Davies

pghd Davies@yahoo.co.uk Bowermead House, Whitstone Hill,
Pilton, BA4 4DT

This policy will be reviewed every two years by the Trustee Board.

Last updated: November 2024