

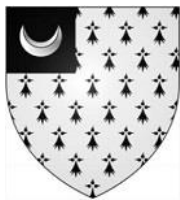
Shepton Mallet United Charities

www.alms1627.org.uk

SMUC/SGPoI/103/10.24

Safeguarding Policy

The protection of vulnerable adults



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1. Introduction

The trustees and employees of Shepton Mallet United Charities acknowledge that all residents, staff, volunteers and visitors have the right to a safe and secure environment and respect for their dignity, privacy, independence and individuality.

Any resident who feels that they are being abused in any manner should immediately contact the charity. The designated person will undertake an initial enquiry to establish the facts. The charity will, where appropriate, work with other agencies, to resolve matters.

Please also see the charity's policy on Anti Social Behaviour.

2. Definitions

Abuse is a violation of an individual's human and civil rights by an act, or a failure to act, on the part of a person or persons. It can be deliberate or the result of ignorance, lack of training, knowledge or understanding.

Abuse can occur in any relationship, both formal and informal and may result in significant harm to, or exploitation of the person subjected to it. It may consist of a single act or repeated acts. It can vary from neglect to treating someone with disrespect in a way which significantly affects their quality of life.

Harm may be ill-treatment, impairment or avoidable deterioration of physical or mental health.

3. The Care Act 2014

The Care Act 2014 places an individual's well-being at the centre of the care and support system. The Care Act places responsibilities on social housing providers to look out for potential abuse and to work with the local authority Safeguarding teams to protect and implement safeguarding procedures. We have a responsibility and a 'duty of care' to our residents to recognise abuse, and to respond and report appropriately.

The Care Act 2014 identifies many forms of abuse, including physical, psychological, sexual or neglect, including self-neglect. All forms of abuse are unlawful and perpetrators face prosecution.

4. Privacy

The information that you give to us will not be used for any purpose other than for helping the Trustees to consider your application, to manage your residency and to handle any of your issues. For more information about how SMUC handles your data, please ask to see our 'data protection policy', which gives full information about your rights under General Data Protection Regulations or GDPR. It is available on the SMUC website or you can request a paper copy.

The written record of your approach may be retained as both a historical record and as a precedent for the future, but it will not be shared with third parties without your permission. If you have asked for a face-to-face meeting, whether with a friend or not, it may be necessary to take written notes for accuracy.

5. Contact details

Clerk to Trustees:

Mrs Gill Baker

gillybaker2010@hotmail.co.uk

Fir Tree House, Coxley, Wells, BA5 1QZ

Member with Responsibility for Safeguarding:

Chair of Trustees, Mr P G H Davies

Mr Paul Davies

pghdavies@yahoo.co.uk Bowermead House, Whitstone Hill,

Pilton, BA4 4DT

This policy will be reviewed every two years by the Trustee Board.

Last updated: November 2024